

CareDox FAQs

1. What is CareDox?

CareDox is a comprehensive digital health platform for K-12 schools. We help school health personnel deliver care, keep students safe and connect with parents.

2. Who has access to this information?

CareDox is a digital version of the school's previous health info system. Access to various pieces of information will be restricted to school staff in charge of your child's health care and CareDox personnel that manage the electronic health care system.

3. Does CareDox share health record data?

No. We never share identifiable information about any districts, schools, health personnel, faculty, students, or parents on the CareDox platform without your parental consent.

4. How will the use of CareDox benefit me as a parent/guardian?

CareDox serves as a tool for parent and student engagement by allowing them to interact with healthcare personnel at their child's school in consultation with their health care needs. Using CareDox also makes it easier for school health personnel to manage the health care of your child.

5. Is student digital information safe?

Digital health information is accessible only to those who have the right to access it, pursuant to federal and state law, or with your prior consent. Each record access is tracked and logged in real time. Parents are notified immediately of changes, medication refill needs and incidents of their children visiting the health office.